



IBL Africa (Pty) Ltd
2 Steenberg House
Silverwood Close
Steenberg Office Park
Steenberg Boulevard
Westlake, Cape Town, 7945
Republic of South Africa
Tel: +27 21 790 0148

WOOLWORTHS FOOD SAFETY & QUALITY TRAINING COURSE PROGRAMME

09th, 10th & 11th March 2020 – Cape Town || 16th, 17th & 18th March 2020 – Pretoria

DAY ONE

08H00 **Registration**

08H45 Course administration and introduction

09H00 Delegate introductions

09H30 Food Safety Culture – We know the theory but what does it ACTUALLY look like?

10H00 Incident Management and Social Media Impact in the 21st Century

- Consumer Protection Act – Listeriosis and Class Action
- Social Media
- Product Incident and Recall Management

10H30 **Tea /Coffee**

10H45 WW Audit Policy & Codes of Practice – New 2020 changes

11H45 The Art of Segregation – Product Integrity, Food Fraud & Allergen Management

13H00 **Lunch**

13h45 Design & Construction of Premises

15h00 Project Work (including Tea /Coffee)

16H00 Project Feedback

17H15 **Close of Day One**



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DAY TWO

08H00 Storage & Handling of Raw Materials & Packaging

- Supplier approval
- Receiving of raw materials
- Storage
- De-palletizing, De-boxing & Debagging
- Sieving / Filtration of ingredients

09H00 Traceability (new 2020 requirements on traceability and mass balance exercises)

09H30 Prevention of Foreign Body Contamination

- Prevention of contamination by Glass and glass like materials
- Prevention of contamination by Metal
- Prevention of contamination by Plastic
- Prevention of contamination by String, Fibers & Bristles
- Prevention of contamination by Industrial Lubricants

10H15 Tea /Coffee

10H30 Metal Detection and X-Ray – Practical Approach

11H00 Pest Biology and Life Cycles

12H00 Pest Proofing

12H45 Lunch

13H15 Preventative Maintenance

14H00 Training of Staff

14H30 Project Work (including Tea /Coffee)

15H45 Project Feedback

17H00 Close of Day Two



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DAY THREE

- 08H00** Hygiene /Cleaning
- Listeria Reaction Guidelines
 - Guidelines for the control of *Salmonella* in low-moisture foods

09H00 Hygienic Engineering & Design – EHEDG in Africa

- 10h00** Personnel Hygiene
- Personnel amenities
 - Protective clothing
 - Personnel practices
 - Medical screening of staff

10H45 Tea /Coffee

- 11H00** CCP Validations
- Produce Decontamination
 - Metal Detection / X-Ray
 - Thermal Processing
 - Sieving / Filtration

12H00 Self-Auditing – The key to successful external audits

12H45 Lunch

13H30 Customer Complaints – Root Cause Analysis & Cause Mapping – Problem, Analysis & Solutions!

14H15 Project Work

15H15 Project Feedback (including Tea /Coffee)

16H00 Other Project Feedback

16H45 Close of Course